

OP^x helps management to measure, manage and improve staff productivity and spend on individual assets, identify best internal crews and practices, and provide a common operational view across the organization. Delivering deep analyses rapidly, it enables timely, consistent decision-making due to its integration and automation of multi-system information and lightweight, yet robust analytical platform.

OP^x KEY BENEFITS



Expedite Reporting & Decision Making



Automate Reporting & Alerts



Leverage Discrete Data Through Integration



Increase & Democratize Access To Information



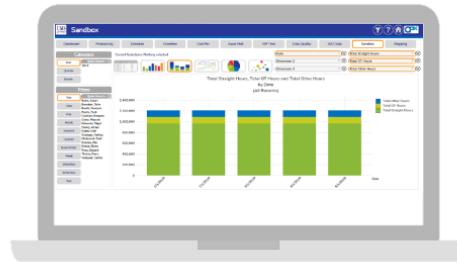
Improve Data Quality & Awareness



Set Tighter Targets

Improve Performance

Reduce Costs

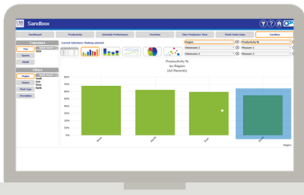


OP^x enables dynamic analysis, filtering and drill downs across attributes and dimensions including geography, work types, and asset demographics under various operational domains such as:

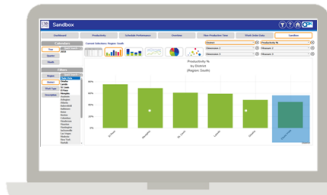
- Cost Per
- Productivity
- Plan Completion
- Schedule Effectiveness
- Overtime
- "Bad Actor" Assets
- Data Quality

OP^x PRACTICAL APPLICATION

A core functional domain of OP^x is productivity analysis. By isolation of good/poor performers, from both a work type and geographic perspective, internal best practice sharing opportunities often arise.



1. To analyze team performance, start by comparing productivity percentage (target/actual hours) by Region.



2. Drill in from there, isolating South, and further into the Southern district of Chula Vista.



3. Quickly flip to Chula Vista's productivity by type of work. There have recently been issues with their Light Maintenance performance.



4. Isolating that work type and then viewing that work type's productivity across all districts indicates an opportunity to learn from Seattle, the current best performing utility District.

SAMPLE CASE STUDY RESULTS: SAVINGS

Tickets/Hr Increased



30%

Hours Reduced



35,000

Overall Savings



\$3M



Upon further discovery and open dialogue between the district managers, it turns out that Seattle performs a significant amount of light maintenance and over the years has developed fantastic work practices, which it was able to share with the rest of the districts to improve performance across the board.